# A Sharing Good Practice Event on **Employment, Training & Adult Learning** in Brighton & Hove







**Brighton & Hove** 





# General

Welcome to the Sharing Good Practice Event, Thursday 16th November 2006, on Employment, Training and Adult Learning in Brighton & Hove. This event has been brought to you by Working Links and Neighbourhood Renewal as part of a series of sharing good practice days. This publication has been produced to enable you to refer back to the workshops or information stands you have visited today.

Organisation	What they do
& Contact Details	
Agora Development simon@ agoradevelopment.co.uk 0845 0580900	Supporting unemployed graduates into employment through training advice & relevant work experience.
<b>CDG</b> Lena Williams <i>Lena.williams@cdguk.org</i> 01273 736970	The End of the Road for Unemployment. A fresh start to your career.
<b>Constructing Futures</b> Alan Wright <i>aww@ccb.ac.uk</i> 01273 667765	Constructing Futures is a local construction skills agency, which has been created to meet the needs of local employers for a skilled workforce by providing advice, support and training.
Female Enterprise and Employment 01323 648446/07711986151	Helping both employed and unemployed women to develop their skills and gain employment.
JobCentre Plus Jane Tilling <i>jane.tilling@jobcentreplus.gsi.</i> <i>gov.uk</i> 01273 647670	Government agency supporting people of working age from welfare into work, and helping employers to fill their vacancies. We are part of the Department for Work and Pensions (DWP) and aim to promote opportunity and independence for all through modern, customer-focused service.

## **Kennedy Scott**

Claire Wills claire@kennedyscott.co.uk 01273 863606

## OEEG

Claire Mitchell claire.mitchell@bhbcp.org.uk 01273 774796

### Sussex Youth Ltd in partnership with Sussex Probation, HMP Lewes and HMP Ford

tracey.tohill@sussex. probation.gsi.gov.uk 01273 810313

#### **Tomorrow's People**

Juliet Golding nhsbrighton@tomorrowspeople.co.uk 01273 692483

#### **Working Links**

info@workinglinks.co.uk 01273 774010 We help people overcome their barriers and get into the work of their choice. We help people regardless of background, qualifications, experience, disability, gender, ethnicity, and age.

The Operational Employer Engagement Group (OEEG) has been set up for all organisations involved in employer engagement in the City. If you would like further information or are interested in becoming a member, please contact us.

IAG and employment, training and education service for offenders under orders of Sussex Probation to support into learning and employment opportunities. IAG services for offenders in HMP Lewes and HMP Ford.

Tomorrow's People is a specialist charitable trust, with a 21-year track record of success in helping people out of long-term unemployment, welfare dependence or homelessness into jobs and self-sufficiency.

A free service to support the real needs of today's jobseekers and employers. Working Links is a very different back to work programme that is flexible and meets the individuals needs. Whether it is training or work experience, help with your CV or interview skills, or even funding to pay for practical things like transport and childcare. Working Links is that next step back into sustainable employment.

# Education/Learning /Training Providers

#### Organisation What they do & Contact Details **Adult Skills & Learning** The Adult Skills & Learning Team provide personal and community development and Team family learning courses in neighbourhood adultskillsandlearning renewal areas and priority schools. In @brighton-hove.gov.uk addition, we offer a comprehensive package 01273 294827 of support to hard to reach learners including one to one support and childcare. The team also collate information about learning events in community based centres on a termly basis, as well as provide a telephone referral service if you are looking for specific support or information about general adult courses run in Brighton & Hove and other support information related to learning. **The ALTogether** The ALTogether programme is a course Programme of action learning for all those involved in regeneration or cross-sector partnerships. Juliet Millican The course is run through the University of j.millican@brighton.ac.uk Brighton, and the Learning & Skills Council 01273 644155 has provided funding to subsidise places for 2007 entry.

### **The Friends Centre**

info@friendscentre.org Tel: 01273 689265 The Friends Centre offers adult education in a number of neighbourhoods. We run a 'Skills for Life' programme, which addresses numeracy and literacy skills, and English for Speakers of Other Languages. These courses are free for eligible learners. We also offer a range of other learning in art, languages, creative writing, ICT and other areas at some of the sites. These courses have fees. Training is also available for volunteers and staff of voluntary and community groups and others involved in informal or formal learning.

LSC

Valerie Koffman Valerie.Koffman@lsc.gov.uk 01273 783510

## Sussex Council of Training Providers (SCTP)

Paul Mitchell info@sctp.org.uk 01273 891232

#### Whitehawk Inn Training Centre

Frances Duncan fduncan@clarion.org.uk

The LSC is responsible for the planning and funding of high-quality vocational education and training for young people and adults.

SCTP is an organisation that represents 40 training organisations that offer Apprenticeships, Pre-Apprenticeships (e2e), NVQ's and other types of training. Our membership is made up of local and national training organisations as well as local colleges.

The Whitehawk Inn provides a vital link between adult education, training and finding employment.

# **Business Support**

# Organisation & Contact Details

## BHCC Drug and Alcohol Action Team

elizabeth.flegg @westsussex.gov.uk

01243 382935

# What they do

Supporting organisations who wish to develop a Workplace Drug and Alcohol Policy, which is supportive of their employees' needs.

**Disability Equals Business** 

dianne.mulligan@brightonhove.gov.uk

01273 291683

## East Brighton Business Support (EBBS)

lorraine.bell@bhbcp.org.uk 01273 296767

# **Enterprise Agency**

Daisy PA to Robin Arrack robin.arak@bnbusiness.co.uk 01273 666800 Offering free advice & training to businesses on all aspects of disability – recruitment, retention, organisational culture, policies, environment etc.

Self-Employment information, advice and mentoring for residents in the eb4U area (Bates Estate, Manor Farm, Higher Bevendean, Moulsecoomb, Saunders Park and Whitehawk). Financial assistance also available in the form of business grants and bursaries.

Are you running a small business or thinking of starting a business? Do you need some advice on training about the running of you business? Alternatively, would you like to receive some training in starting a business, planning, finance, market research and marketing?

# Area Specific Organisations/Initiatives

# Organisation & Contact Details

#### EB4U

Janice Hoiles janice.hoiles@eb4u.org.uk 01273 295052

### Want to Work

Wendy Akehurst wendy.akehurst@brightonhove.gov.uk

# What they do

eb4U is the organisation responsible for the management and delivery of the New Deal for Communities regeneration programme covering the communities of Bates Estate, Higher Bevendean, Manor Farm, Moulsecoomb, Saunders Park and Whitehawk.

Outreach workers provide one to one support and assistance for people who live in neighbourhood renewal areas, are on benefits but want to gain employment and need support with CVs / application forms. Want to Work also offer advice and guidance on training and careers.

# **Young People**

# Organisation & Contact Details

### BHCC Youth Offending Team

phil.morgan@brighton-hove. gov.uk

01273 296164

#### Connexions

Mark Cull mark.cull@hoveymca.org.uk

### Creating Futures Ltd (Sussex Youth)

Charlotte Wye charlotte. pearce@sussexyouth.org.uk

#### 01273 327162

#### Nacro

Daniel Cronin daniel.cronin@nacro.org.uk 01273 704010

# What they do

Arranging fully paid, full-time work experience placements for young offenders (16–18 yrs) towards securing positive references or permanent jobs.

13–19? Living in England? If you want information and advice designed just for you, or just someone to talk to, then Connexions has it all.

Sussex Youth is very active in the youth training industry, holding key contacts with Job Centre Plus, Learning and Skills Council, The Probation Service and The Youth Service.

'Changing lives, creating futures....' Nacro are the lead provider for entry 2 employment (E2E) in the Brighton & Hove partnership. E2E is a work based learning programme for 16–18 year olds who are not in employment, education or training (NETs). This is to improve their basic skills, personal social development and vocational training in general maintenance, hairdressing, art & design, music & video, motor mechanics, care, and sport.

#### **New Steps**

Leila Best newsteps. brighton@tomorrows-people. co.uk 01273 563916

#### **Prince's Trust**

Craig Pyke / Helen Osbourne craig.pyke @sussexyouth.org.uk 01273 821789

#### **Rewards**

info@rewards-trc.co.uk 01273 739028

#### **Stepping Stone**

c/o Impact Initiatives -Stopover Outreach stopover.outreach@impactinitiatives.org.uk 01273 725340 An entry to employment training programme for 16–18 year olds. Focusing on job skills, communication and confidence building also offering qualifications in literacy and numeracy and a Youth Achievement award. Providing a supportive environment with a maximum 1:5 tutor to learner ratio.

A UK charity that helps young people overcome barriers and get their lives working.

Brighton & Hove City College Work Based Learning 'Agency' providing 16-18 year old apprentices to city businesses. Offering a recruitment/placement service in all LSC priority sectors including Construction, Catering & Hospitality, Retail, and other generic business sectors.

Stepping Stone is a 12 week training programme for teenage parents aged 16-25. It is accredited to OCN Level 1. The course includes sessions on child development, confidence building, basic IT and work placement. A Connexions Teenage Parent PA provides engagement and progression support. The sessions are 1–4pm every Thursday at Tarner Children's Centre. There is a crèche on sight, which is paid for through Care To Learn.

#### **Sussex Careers Ltd**

hq@sussexcareers.com/ brighton@sussexcareers.com 01273 223040/01273 827400 Careers information advice and guidance for 13–19 year olds and helping young people 16+ yrs into employment.

# **Insecurely Housed/Homeless**

# Organisation & Contact Details

### **BHT Learning Links**

Fiona Ras fiona.ras@bht.org.uk Brighton Housing Trust

nikki.homewood@bht.org.uk 01273 645459

#### Business Action on Homelessness (BAOH)

*baoh@bhbcp.org.uk* 01273 722593

# What they do

BHT Learning Links is a programme to support insecurely housed people into learning and/or work.

First Base Catering Training Project: Project providing catering training for homeless/ex homeless people and internal and external placement service. Learning Links: Training for homeless/ex homeless people to move onto qualifications in literacy and numeracy and then to work placements. Service User Consultancy: Service User involvement across BHT service users; training for service users and work placement service.

A project providing pre-employment training and a minimum two-week unpaid, supported work placement for individuals with a homeless background. Benefits to clients are to increase confidence, gain work-place experience and a current reference with a well-known local employer. Post placement support to assist clients take constructive steps towards gaining sustainable employment or maintaining their employment is a major part of our programme.

## Hove YMCA - Single Homelessness Coordinator

emma.gilbert@hoveymca.org. uk 01273 715447 / 07738995868 Issues relating to single, homeless or insecurely housed 16–65 year olds. The Work and Learning Services range from basic skills to work placements.

# Organisation & Contact Details

### A Place at the Table

info@aplaceatthetable.co.uk 01273 243862

## Better Lives Steering Group

Karen Kingsland

karen.kingsland@brightonhove.gov.uk

## Brighton and Hove Community Initiatives - Aspire Project

ruth.morris@aspire.bhci.org 01273 725 994

## Care Co-ops

employmentandtraining@car eco-ops.org.uk 01273 685300

# What they do

Assist lesbians, gays, bisexuals and transgender individuals into work for ages 50+.

Better Lives is a sub group of the Brighton & Hove Learning Disability Partnership Board. The group oversee work being done around day opportunities for people with learning disabilities including employment, adult learning, leisure, transport and day services.

We provide 1:1 support for individuals with Asperger Syndrome or similar social skills issues. We aim to remove the barriers faced by people with these issues in the areas of training, education and employment by promoting awareness, offering training and support to placement providers.

Support for individuals who have experienced mental health issues to explore employment and training goals and develop confidence to achieve them through: in house work placements in administration, horticulture or catering, specialist advice and guidance and job search support.

#### **Care Co-ops – Catering**

catering2020@careco-ops. org.uk 01273 267552

## Earshot info@earshot.org.uk 01273 323040

# Employment Opportunities for people with disabilities

gemma.kingsman@eopps.org 01243 380140

#### **50+ Training for Work**

chris.kavanagh@brightonhove.gov.uk james.gardner@brightonhove.gov.uk 01273 294671/4 'The Care Co-ops Catering Project provides kitchen and restaurant work experience placements at the 20/20 cafe based on The Brighton General Hospital site. We also offer the following high quality training opportunities; Foundation Food Hygiene Training (CIEH), Catering NVQs, and nutritional training. These opportunities are open to anyone with mental health or learning difficulties, refugees and 16–25 year olds. A placement at the 20/20 cafe offers volunteers the support, encouragement and qualifications to gain the confidence and skills required for their journey to employment.

The Radio2Work project includes training courses, a work placement scheme, careers show productions and local business fora. Over 50's, LGB+T, BME, NEET 16–25 yr olds, refugees, those with history of alcohol & drug misuse, those with history of mental health problems.

We are a pan disability organisation and our focus is gaining employment for people with disabilities. We are the national contract holder of the NDDP and Workstep contracts.

To support people over the age of 50 to improve their employability and achieve job readiness.

## **Friends Centre (ESOL)**

info@friendscentre.org 01273-689265

#### Learning Disability Day Services

karen.kingsland@brightonhove.gov.uk 01273 293820

#### Lens

Sue Vousden susan.vousden@southdowns. nhs.uk 01273 682357

### RBLI Employment Solutions

julie.martin@rbli.co.uk 01825 761811

#### **Richmond Fellowship**

rfetbrighton@msn.com 01273 571373

We work with beneficiaries from BME background. We offer work skills courses, which include help with CV writing, interview skills and communication at work. We also offer an information and advice service to help beneficiaries find work and to arrange 6 week supported work placements for them.

Supporting people with learning disabilities, who use Learning Disability Day Services in Brighton & Hove, to find and maintain volunteer work opportunities that match their skills, abilities, preferences and needs.

Helping people with disabilities prepare for work: introduction to computing and administration, workshops on preparing CVs, interview techniques, job applications, training to European Computer Driving Licence standard.

We offer tailored support for people wanting to gain and sustain employment who have health needs and or disabilities. We offer NDDP, Workstep and Workprep in the Brighton area and have advisers who work specifically within the Brighton and Hove area with clients and employers.

Support mental health clients into paid employment and support existing employees/employers who are at risk of losing their jobs.

Royal National Institute for Deaf People (RNID)   helen.lang@rnid.org.uk   Tel: 01273 315982   Text: 01273 778361   Fax: 771635   Mob: 07939 169164	The Employment, Training and Skills Service offers advice and guidance for 16-25 year olds that are deaf or hard of hearing and seeking employment or training. Our partners, the Deaf Steering Group, are organising transitional workshops for this target group.
Supported Employment Team Jan Willett jan.willett@brighton-hove. gov.uk	Supported Employment provides support for people with a disability who could work up to 16 hours under the Permitted Work/ Supported Permitted Work Legislation, support officers work with the employer and employees. There is also a Workstep programme to support disabled people who can work 16 hours or more a week that live in Brighton, Hove and surrounding areas. Development officers work with the person in the workplace as required providing support to both the employer and employee.
Sussex Deaf Association info@sussexdeaf.com 01273 671899	Support, advice and information for deaf, deaf and blind, and deafened people, in their transition from welfare benefits to employment or training.
<b>Workability</b> 01273 324343	A free supportive service to help unemployed people with mental health difficulties get back into work, training or education, We offer individual assessment of need, one-to-one vocational guidance, support in accessing voluntary work or work placement and in- house training.

## Workers' Educational Association (WEA)

thenson@wea.org.uk eleavey@wea.org.uk 01273 441136 / 01273 863610 A wide range of ESOL training including basic skills & accredited courses. Full support in terms of IAG to empower beneficiaries toward finding paid or voluntary employment.



Working Links is a public-private-voluntary partnership founded in 2000 specifically to address the issues facing long-term unemployed people in a way that is both innovative and consistent with the Government's Welfare to Work policy. Working Links is unlike any other employment provider. Combining the employment expertise of three sectors in one organisation, Working Links is designed to address the real needs of today's jobseekers and employers. Working Links operates in 50 locations across Britain delivering over 80 contracts including the running of eight Government Employment Zones in Brent and Haringey, Brighton, Glasgow, South and North Wales, Birmingham, Tower Hamlets and Newham and Plymouth. Across Britain, Working Links has placed over 60,000 people into work.



Neighbourhood Renewal Brighton & Hove



Employment and training is one of Neighbourhood Renewal's key themes due to the inequality of employment and training opportunities across the city. Residents of Neighbourhood Renewal areas are over three times more likely to be on benefits than those from other areas of Brighton & Hove. Those who are employed are far more likely to be in low paid work. In the long term, low incomes have far reaching implications for individuals and families across all areas of their lives. Specifically targeting services from a wide range of service providers working together, will work towards reducing the levels of inequality of opportunity across the city.





Equal Brighton and Hove is a city-wide initiative that supports adults into training and employment. We do this by providing European Social Funding to a variety of projects undertaken by local organisations. The projects work with people who have experienced difficulty in accessing conventional routes to learning and work. Our aim is to enhance the employability of disadvantaged local people and provide a skilled labour pool for employers.

#### Disclaimer

The service providers featured in this booklet are entirely independent of the organisations above (Working Links, Neighbourhood Renewal Team and Equal) and do not imply in any way an endorsement of the providers' products or services by the said organisations.